

The Healthcare System is complex.

Through a simple phone call to HumanaCare, we are able to have one of our Medical Experts review your medical information to give you answers to critical questions to empower you make the best decisions. Throughout the process you will be supported by a Nurse who can help make sense of the information and activate services and supports around you.



1-800-661-8193

24 HOURS A DAY ANYWHERE IN NORTH AMERICA

[humanacare.com/medicalopinion](https://www.humanacare.com/medicalopinion)

One-third of medical cases result in a serious diagnostic error.*
Get a second opinion.



*Source: <https://www.isabelhealthcare.com/pdf/DiagnosticErrorInMedicineAnalysis.pdf>

Experience a truly all-In-one solution.

About HumanaCare

HumanaCare is an integrated mental and physical wellness service provider because a compassionate, holistic, employee centered care model is a prerequisite to more improved, long lasting outcomes. We deliver improved outcomes through our Employee Assistance Programs, Disability Support Services, Medical Second Opinion Services and Health Services (such as healthcare navigation, Chronic Disease support and specialized case management services). HumanaCare has more than 35 years of Canadian healthcare experience.

Services Included

- ✓ A toll-free number for individuals to call; service is available in both English and French
- ✓ Initial call answer and ongoing support provided by a Registered Nurse
- ✓ Access to an online health and wellness portal including health content and health risk assessment with unique client specific login
- ✓ Access to a mobile app from Google Play and Apple App store (access code provided)
- ✓ Collection of the individuals' medical records, at no additional cost
- ✓ Encryption and safe storage/transmission of medical records
- ✓ Medical Second Opinion within 5-7 business days of receipt of medical information (24hr rush cases available where required)
- ✓ Nurse led healthcare system navigation
- ✓ Telephone/Video consultation MD to MD as required
- ✓ Customized outcome based reporting
- ✓ Marketing and sales support

Get support for a serious illness, injury or surgery, or even something lingering such as a chronic illness.

Visit www.humanacare.com/medicalopinion
or call 1-800-661-8193

Medical Expertise

We engage more than 5000 Board certified doctors in most medical specialties and subspecialties trained at top institutions. HumanaCare accesses Medical Expertise from top centres of excellence (hospitals and healthcare institutions) with all 84 Canadian recognized specialties and subspecialties covered through medical professionals at centres such as:

